

DELIVERY POLICY

1 DEFINITIONS

1.1 Standard Economy Road Freight

An economical, door-to-door service via road for shipments larger than 5 kgs between Main Centre Routes in South Africa with a transit time of 48–72 hours.

1.2 Main Centre Routes

Cape Town to Johannesburg, Cape Town to Pretoria, Cape Town to Port Elizabeth, Cape Town to George, Johannesburg to Cape Town, Johannesburg to Durban, Johannesburg to Port Elizabeth & Johannesburg to Pretoria.

1.3 Outlying Areas

All deliveries using any routing other than the Main Centre Routes defined above are deemed to be deliveries to Outlying Areas and will incur additional charges.

2 FREE DELIVERY

2.1 Johannesburg Delivery Vehicle

Deliveries, utilising our Johannesburg delivery vehicle, which meet the following criteria will be free:

- i) The **total value of orders** being delivered must exceed **R1,000.00**.
- ii) The delivery address needs to be within a **75 km radius** from our Johannesburg Head Office.
- iii) The delivery must form part of our normal weekly delivery schedule.

2.2 Courier Service

Deliveries, utilising our courier service, which meet the following criteria will be free:

- i) The total value of the orders being shipped must exceed R10,000.00.
- ii) Deliveries must utilise Main Centre Routings.
- iii) Standard economy road freight service must be used.

3 CHARGED DELIVERY

3.1 Johannesburg Delivery Vehicle

Deliveries utilising our Johannesburg delivery vehicle will chargeable if:

- i) The **total value of the orders** being delivered is less than **R1,000.00**.
- ii) Urgent delivery is requested outside of our normal weekly delivery schedule.

3.2 Courier Service

Deliveries utilising our courier service will chargeable if:

- i) The total value of the orders being shipped is less than R10,000.00.
- ii) Delivery is required to an Outlying Area.
- iii) Any form of express delivery service is requested.

4 GENERAL

- 4.1 Technoswitch reserves the right to amend our Delivery Policy without notice.
- 4.2 Our Standard Terms and Conditions of Sale apply to all products delivered.